

Underwriting Governance External Platforms Security Complex Questionnaire



General Information

Proposer _____ Intermediary _____

Name of the Complex _____

Risk Address _____

Age of the Complex _____ How long have you been staying there _____

Losses history within the Complex _____

Is there any building construction activity (or are there any planned in the future) inside the complex or in the immediate vicinity of the premises? YES | NO

If Yes, Give details _____

If any building activities are still taking place within the area, no contractors must be allowed on the premises after normal business hours or the contractors must be physically confined in a specific area and not have any access or be able to wander around the rest of the area

Security of the Unit

Are there steel Burglar bars on all opening windows? YES | NO

Are there steel security gates on all exterior doors including glass doors and sliders? YES | NO

If No, Give full details _____

Do you have an installed alarm system in the unit, linked to a 24 hour monitored control room and backed up by an armed response reaction force? YES | NO

Is the alarm Installation, Monitor & Armed Response company S.A.I.D.S.A. approved? YES | NO

Monitored by _____ Armed Response by _____

Security of the Complex

Perimeter Walls

Construction _____ Height _____ Around whole complex YES | NO

Electric Fencing installed YES | NO Around whole complex YES | NO Number of wires / strands _____

Switched on 24H YES | NO Is the fencing monitored YES | NO If Yes, by whom _____

Perimeter walls should be around the total Complex area (steel or concrete palisade, solid concrete or brick walls, not precast walls), at least 1,82 meter (6ft) high and with 3 or more strand electrified fencing armed & monitored 24 hrs.

Entrance / Exit Gates

Number of gates _____ Are all gates manned 24H YES | NO No of Guards per gate _____

Are the guards equipped with panic buttons / radio communication / telephones to summons help YES | NO

Details _____

Manned access control on all entrance / exit gates (two guards minimum per gate at all times (24h) equipped with radios or other means to obtain backup help). CCTV cameras linked to recorders and that is also monitored 24h, are welcomed. These cameras should monitor the entrance/exit gates and other less accessible areas in the complex. The cameras must be monitored – on- or off site.

Visitors

Do the unit owners authorise the entrance of visitors YES | NO If Yes, how is this done? _____

Details _____

Visitors should only be allowed in if the owner has been contacted telephonically and authorised the entrance. If a direct intercom system has been fitted, that allows the visitor to contact the owner directly to open the gate by remote control, it can also be accepted if the gate guards still record the vehicle details. Written records of all visitors must be kept, their vehicles, registration numbers, who was visited, times, etc. The visitor must be given a 'past out' ticket or slip for the owner to sign, before being allowed to leave. The exit gate(s) must then be manually opened by a security guard.

Guards

Are there roving / patrolling guards – Daytime YES | NO Number _____ Night time YES | NO Number _____

Details _____

Should the proposer qualify as living in a high security area, townhouse or complex, details of the actual security controls in place at the time of acceptance, must be obtained and warranted on the policy. Full details should also be kept in the underwriting file.